Casual Use Cases

Provide Availability:

Main Scenario: The user opens their personal calendar and logs the time they are not available during the week for sitting. The system then verifies these logs and the changes are saved to the user’s profile.

Alternate Scenario 1: The user would like to add a onetime unavailable time to his calendar. User selects time on calendar. System displays calendar time. User selects onetime occurrence. User chooses the save calendar. System notifies user that calendar has been update.

Alternate Scenario 2: User is tries to add an unavailable time to their schedule when a sitting is already schedule. System asks user if they want to cancel sitting appointment (not available inside of 24 hours). User selects they would like to cancel adding the appointment.

Schedule Sitter: The owner selects the desired time period to have their pet watched and the urgency of the situation. The system then displays matched users. The owner browses the matched sitters and selects the one that they feel best fits. The chosen sitter then gets a notification from the system. The sitter accepts the task and the appointment is logged on both accounts.

Alternate Scenario 1: Sitter declines appointment. The owner is notified that the sitter has declined the appointment. The system the provide available alternates to the owner and returns to the main scenario of selecting a sitter.

Alternate Scenario 2: No sitters are available during that time period. The system will first check if any sitters are available for an emergency sitting. If there exist such a sitter the owner will be notified of the sitter’s availability but will be charged extra for the situation. The owner chooses to cancel the pet sitting. If no sitter is available at all the system notifies the user.